

An Evaluation of the Municipal Angel Plan from the View of the Child Welfare Practitioner (4)

ABSTRACT

This article as the fourth of a series, considers the relationship between the planning process and the system conditions in the case of T-city's Angel Plan. The planning structure of organizations and the information & communication systems are examined first. The writer extracts the inner logic of planning, and finds that the intrinsic quality of the authority's plan is "administration-system centered". Then the writer suggests another system condition in which the authority can have the perspective of the service user, and can plan to lead in the provision of a "user's social life-centered" service. That is, the establishment of a two-way interactive relationship between the authority and the community systems. Its success depends upon the interaction which reduces administration system-centered tendencies.

From those perspectives, the writer proposes a framework to evaluate the plan. It includes three dimensions, ①planning structure of authority's administrative organization, ② information & communication systems, ③relationship between the authority and local community. We can evaluate the degree of authority's efforts in these dimensions. As for ③, the writer presents nine (A to I) sub criteria of interaction that have certain direction such as A : the interaction which leads the authority's concern to the community's actual circumstances at the start of planning.

Key Words: Angel Plan, quality evaluation, local authority