User Guide for Certificate Issuance Service
(How to Verify Certificate Authenticity For Certificate Recipients)

Version 2.0.0　July 1st, 2025

NTT West

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Inquiries about this system

◆ NTT West　Certificate Issuance Service Call Center (Only available in Japanese)

Phone	06-6809-4327
Business	24 hours

If you are unable to make inquiries in Japanese, please contact us by email.
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1 How to verify authenticity using digital watermarks

* Screen images are for illustrative purposes only. Please follow the instructions on your screen for operation.

1.1 About digital watermarks

Screen image	Steps	Operation

Steps

Certificates issued at convenience stores contain embedded digital watermarks.
Recipients (e.g, companies) can verify the authenticity of the certificate themselves.

To verify authenticity, access the web application "POPITA" (see note) and by scanning the received certificate, the screen will automatically access the verification website. You can verify the authenticity of the certificate by entering the required information on the verification website you will be redirected to.

Authenticity:The fact that the university can confirm the issuance of the certificate to the subject.

Note : If you are using POPITA on a smartphone or tablet , plese follow these steps:

1. Open your browser and go to :
   https://popita.certcvs.ntt-west.co.jp

2. When prompted, grant yours browser permission to use camera.

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1 How to verify authenticity using digital watermarks

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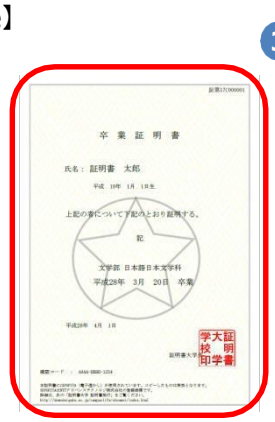
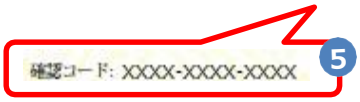
1.2 How to use POPITA

Screen image	Steps	Operation
【Screen】 	1	Please access 'POPITA' from your browser. https://popita.certcvs.ntt-west.co.jp
	2	POPITA will activate your device's camera.
【Certificate】  	3	Hold your device so that the certificate fits entirely within the on-screen frame. 2 * No tapping or button press is required.
 verification code	4	If the reading is successful, you will automatically be taken to the authenticity verification (真正性確認) screen. Fill in the required information.
 	5	Enter the "verification code (確認コード)" shown on the certificate you received. * The verification code (確認コード) is written on the bottom left of the certificate.
	6	After you have entered the required information, click "Confirm (確認)."

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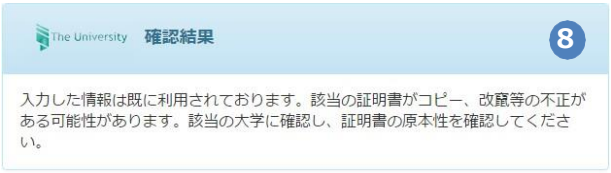
1.2 How to use POPITA

Screen image	Steps	Operation
	7	If the verification code (確認コード) is correct, the certificate information will be displayed. 7
		If the verification code (確認コード) is incorrect, an error message will appear. 8 This is the error message displayed when the verification code(確認コード) is incorrect. Please re-enter the verification code.(確認コード)
		Note:If “Certificate Information (証明書情報)” and “Student Information (学生情報)” is not displayed, please contact the issuing university to verify its authenticity.

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