

User Guide for Certificate Issuance Service (How to Verify Certificate Authenticity For Certificate Recipients)

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NTT West



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How to verify authenticity using digital watermarks

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Inquiries about this system

◆ NTT West Certificate Issuance Service Call Center (Only available in Japanese)


Phone	06-6809-4327
Business	24 hours

If you are unable to make inquiries in Japanese, please contact us by email.
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How to verify authenticity using digital watermarks

* Screen images are for illustrative purposes only. Please follow the instructions on your screen for operation.

1.1 About digital watermarks

Screen image	Steps	Operation
 <p>The image shows a graduation certificate (卒業証書) from Doshisha University (同志社大学). The certificate includes the following text: 証第17C000001, 卒業証書, 氏名: 証明書 太郎, 平成 10年 1月 1日, 上記の者について下記のとおり記, 文学部 日本語日本文学科, 平成28年 3月 20日 卒業, 平成28年 4月 1日, 証明書大学印, 確認コード : AAAA-BBBB-1234. A smartphone is overlaid on the certificate, showing a yellow screen, representing the verification process.</p>		<p>Certificates issued at convenience stores contain embedded digital watermarks. Recipients (e.g, companies) can verify the authenticity of the certificate themselves.</p> <p>To verify authenticity, access the web application "POPITA" (see note) and by scanning the received certificate, the screen will automatically access the verification website. You can verify the authenticity of the certificate by entering the required information on the verification website you will be redirected to.</p> <p>Authenticity: The fact that the university can confirm the issuance of the certificate to the subject.</p>

Note : If you are using POPITA on a smartphone or tablet , please follow these steps:

1. Open your browser and go to :
<https://popita.certcvs.ntt-west.co.jp>
2. When prompted, grant your browser permission to use camera.

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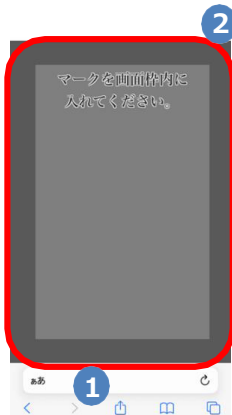
1.2 How to use POPITA

Screen image

Steps

Operation

【Screen】



1

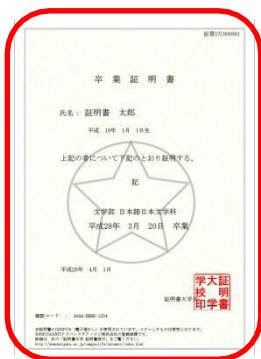
Please access 'POPITA' from your browser.

<https://popita.certcvs.ntt-west.co.jp>

2

POPITA will activate your device's camera.

【Certificate】



3

Hold your device so that the certificate fits entirely within the on-screen frame.

2

* No tapping or button press is required.

4

If the reading is successful, you will automatically be taken to the authenticity verification (真正性確認) screen.

Fill in the required information.

5

Enter the "verification code (確認コード)" shown on the certificate you received.

* The verification code (確認コード) is written on the bottom left of the certificate.

6

After you have entered the required information, click "Confirm (確認)."

確認コード: XXXX-XXXX-XXXX

verification code

How to verify authenticity using digital watermarks

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1.2 How to use POPITA

Screen image

Steps

Operation



The screenshot shows a verification result screen for 'The University'. It is divided into two main sections: '証明書情報' (Certificate Information) and '学生情報' (Student Information). The '証明書情報' section displays the verification code (XXXX-XXXX-XXXX), the certificate issue number (証第C XXXXXX 号), and the type (在学証明書). The '学生情報' section displays the student ID (XXXXXXXXXXXX), graduation status (在学生), student name (XXXXXXXXXXXX), student name in katakana (XXXXXXXXXXXX), department (XXXXXXXXXXXX), entry year (XXXX年XX月XX日), graduation year, and birth date (XXXX年XX月XX日).

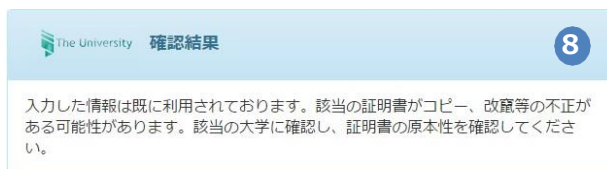
証明書情報	
確認コード	XXXX-XXXX-XXXX
証明書発行番号	証第C XXXXXX 号
種別	在学証明書

学生情報	
学籍番号	XXXXXXXXXXXX
卒業区分	在学生
学生氏名	XXXXXXXXXXXX
学生氏名(カタカナ)	XXXXXXXXXXXX
学部学科	XXXXXXXXXXXX
入学年	XXXX年XX月XX日
卒業年	
生年月日	XXXX年XX月XX日

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If the verification code (確認コード) is correct, the certificate information will be displayed. 7

If the verification code (確認コード) is incorrect, an error message will appear. 8
This is the error message displayed when the verification code(確認コード) is incorrect.
Please re-enter the verification code.(確認コード)



The screenshot shows a verification result screen for 'The University' with an error message. The message states: '入力した情報は既に利用されております。該当の証明書がコピー、改竄等の不正がある可能性があります。該当の大学に確認し、証明書の原本性を確認してください。' (The input information is already being used. There is a possibility of fraud such as copying or tampering with the certificate. Please check with the corresponding university and confirm the originality of the certificate.)

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Note: If "Certificate Information (証明書情報)" and "Student Information (学生情報)" is not displayed, please contact the issuing university to verify its authenticity.